



TERMS & CONDITIONS - SINGING LESSONS

PAYMENT T&C

1. I understand that payment for SINGING LESSONS means I have read & accept the Terms and Conditions numbered 1-8 as a student or parent/guardian of a Soundwaves Singing Studio student.
2. I understand fees are paid before commencement of lessons, and without payment due as per invoice, my or my child's preferred time may be lost or postponed.
3. I understand that I need to give written notice 6 weeks in advance if I/my child isn't returning for a full new term.

ABSENTEE TERMS T&C

4. I understand that teachers work in 8 or 9 week terms only and are paid for the times they are scheduled to teach. Lessons must occur in the term block.
5. I understand that if a Group Lesson is missed it won't be rescheduled or credited.
6. I am aware that if I do not attend a scheduled private lesson, the missed lesson is not rescheduled, refundable or credited. I'm aware SOUNDWAVES SINGING STUDIO **will try to accommodate 1 reschedule lesson a term, should a time be available within the current term for sickness and school camps.** Therefore, I will give the following notice;
 - 1 weeks' notice for missed lessons due to school camps
 - 24hrs notice in case of sickness
7. I understand that if I miss lessons because of a holiday or appointments scheduled during lesson times then I forfeit those lessons. *We'd still appreciate 1 weeks' notice – it helps free up time for a rescheduled lesson.*
8. I understand that if a teacher is absent, another teacher may take the lesson on their behalf or a reschedule lesson within the same term will be offered. This may include a video feedback session.